

**PHB Education Sample Paper-1**  
**D. Pharm IInd Year,**  
**FIRST SESSIONAL EXAMINATION 2024-25**  
**(Community Pharmacy & Management)**

**Time: 02Hrs**

**Maximum Marks: 40**

**Instructions:**

1. Write the Roll no. on your question paper.
  2. Candidate should ensure that the question paper supplied to them is complete in all respects. Complain in this regards, if any, should be made to the invigilatory staff on the duty in the exam centre within 15 minutes of Commencement of the exam. No complaint shall be entertained thereafter.
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**Attempt all the questions:**

**(Section: A)**

**Multiple Choice Questions:**

**[5]**

1. Before taking a prescription medicine, you should know which of the following?
  - a. How much to take
  - b. When to take it
  - c. Both A and B
  - d. None of these
2. Which ability effectively enhances the communication process ?
  - a. Listening
  - b. Smile
  - c. Posture
  - d. Gesture
3. During a counselling session , which of the following must be given to the patient?
  - a. Prescription
  - b. Insurance card
  - c. Product package insert
  - d. Medication guide
4. Community pharmacies are commonly referred to as:
  - a. Medical stores
  - b. Retail pharmacy
  - c. Retail drug shop
  - d. All of these
5. Rx is commonly used to symbolize .....
  - a. Signatura
  - b. Inscription
  - c. Superscription
  - d. None of these

**Fill in the blanks:**

**[5]**

1. PILs stands for .....
2. .... is the communication in which some type of language is used.
3. The minimum space required for retail drug store as per Drug and Cosmetic Act and Rules 1945 .....
4. LASA stands for .....
5. The ability to understand and share another's feelings is known as .....

**(Section: B)**

**Short questions (Attempt any five)**

**[5x3=15]**

1. Explain about Good Pharmacy Practice.
2. What are the responsibilities of community pharmacist?
3. Discuss the history and development of community pharmacy.
4. Difference between main label and auxiliary label.
5. Discuss about patient counselling point in AIDS.
6. How to interact with professional patient?

**(Section: C)**

**Long questions (Attempt any three)**

**[3x5=15]**

1. Define Communication skills. Describe the skill elements of non-verbal communication.
2. What do you understand by patient counselling? Describe its benefits.
3. Write the functions of body language.
4. Explain about one to one communication.

**PHB Education Sample Paper-2**  
**D. Pharm IInd Year,**  
**FIRST SESSIONAL EXAMINATION 2024-25**  
**(Community Pharmacy & Management)**

**Time: 02Hrs**

**Maximum Marks: 40**

**Instructions:**

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**Attempt all the questions:**

**(Section: A)**

**MultipleChoiceQuestions:**

**[5]**

**1.** Which of these things affects how a prescription medicine acts in your body?

- |                |                                   |
|----------------|-----------------------------------|
| a. Your age    | b. Other medicines you are taking |
| c. Your weight | d. All of these                   |

**2.** Important word in communication is .....

- |             |               |
|-------------|---------------|
| a. Adoption | b. Interest   |
| c. Sharing  | d. Motivation |

**3.** The Latin abbreviations 'od' means.....

- |               |                |
|---------------|----------------|
| a. Over dose  | b. Once daily  |
| c. After food | d. Twice daily |

**4.** ..... is a form of verbal communication:

- |                   |                  |
|-------------------|------------------|
| a. Spoken words   | b. Gestures      |
| c. Hand movements | d. None of these |

**5.** What causes hypertension?

- |                |                  |
|----------------|------------------|
| a. Stress      | b. Over weight   |
| c. Both Aand B | d. None of these |

**Define some terminology:**

**[5]**

- 1.** Patient Counselling
- 2.** COPD
- 3.** Communication
- 4.** Drug interaction
- 5.** Pictogram

**(Section: B)**

**Short questions (Attempt any five)**

**[5x3=15]**

1. Explain the scope of community pharmacy in India.
2. Write a short note on dispensing error.
3. Describe about role of community pharmacist in patient-care area .
4. Explain the verbal communication.
5. Difference between main label and auxiliary label .
6. Discuss about patient counselling point in AIDS.

**(Section: C)**

**Long questions (Attempt any three)**

**[3x5=15]**

1. What do you understand by patient counselling? Describe its benefits.
2. Write the functions of body language.
3. Write an importance and benefits of PPIs.
4. Explain about barriers to effective patient counselling.